

Privacy Policy

Update November 1st, 2023

Who we are

Intellirent is committed to respecting your online privacy, and has created this Privacy Policy to demonstrate our commitment to the protection of your personal information.

As a web-based service provider, we require some personal information in order to provide a service to you. However, we don't ask for this information unless we truly need it. It is Intellirent Solutions, Inc.'s policy to respect your privacy regarding any information we may collect from you across our website. We refer to all of these products as "Services" in this policy.

Information you provide

We may ask a user for personal information, such as, your name, email address, phone and other contact details, age/date of birth, social security number, company details, payment details, social media profile/s and other personal identifying information.

Intellirent represents and warrants that it shall not resell user data, and it shall only access, receive and use data in the manner explicitly permitted for the Services.

Use of services

This information is used for the purposes of providing you with products and related services. When applicable this includes verifying your identity, the delivery, access or use of personal data or information that does not or could be used to identify a consumer, credit data or data that is a consumer report as defined under the Fair Credit Reporting Act, as may be amended, data that has been furnished or otherwise provided by or on behalf of the consumer and is included in the credit reporting agency databases, any other data or information related to consumers and/or businesses, in each case provided or made available by or on behalf of the credit reporting agency, and any copies or derivatives of such data or information, whether or not such data or information is or could be linked back to an individual consumer. Obtaining rental history information from consumer provided contacts to verify accuracy and information including (but not limited to) rent payment history, residency dates and overall good standing. Obtaining employment information from consumer provided contacts to verify the accuracy of information including (but not limited to) employment status and dates.

With your consent

We use information about you where you have given us consent to do so for a specific purpose not listed above. For example, we may publish testimonials or featured customer stories to promote the Services, with your permission.

Business Data

Our respect for your privacy extends to the data you input into our website over the normal course of using our Services. We will not share your data with third-parties, except where required by law, to protect our own rights, or to provide a service to you. We may, however, disclose anonymized and aggregated versions of this information for business, marketing or public relations purposes. We will only retain your data for as long as necessary to provide you with a service.

Cookies

We use "cookies" to collect information about you and your activity across our site. A cookie is a small piece of data that our website stores on your computer, and accesses each time you visit so we can understand how you use our site and serve you content based on preferences you have specified. If you do not wish to accept cookies from us, you should instruct your browser to refuse cookies from our website, with the understanding that we may be unable to provide you with some of your desired service without them. This policy covers only the use of cookies between your computer and our website; it does not cover the use of cookies by any advertisers.

Third-Party Services

We employ third-party services for security and authentication, website analytics, payment processing (checkout), customer support / live chat, customer relationship management, advertising and marketing, credit and background reporting, employment and rental history investigative reporting.

These third parties have access to selected personal information only to perform specific tasks on our behalf or to improve the relevance of information presented to you. We investigate the privacy policies of all our third-party providers before enlisting their services to ensure their practices align with ours.

Customer support

We use your information to resolve technical issues you encounter, to respond to your requests for assistance, to analyze crash information, and to repair and improve the Services. Where you give us



express permission to do so, we disclose information to a third party expert for the purpose of responding to support-related requests.

Communication

We use your contact information to send transactional communications via email and within the Services, including confirming your purchases, responding to your comments, questions and requests, providing customer support, and sending you technical notices, updates, security alerts, and administrative messages. We send you email notifications when you or others interact with you on the Services. We provide tailored communications based on your activity and interactions with us. We send you communications as you onboard to a particular Service. These communications are part of the Services and in most cases you cannot opt out of them. If an opt out is available, you will find that option within the communication itself or in your account settings.

Links to Other Sites

Our website may link to external sites that are not operated by us. Please be aware that we have no control over the content and practices of these sites, and cannot assume responsibility for their treatment of your personal information. This privacy policy only covers our website and privacy practices.

Children's Privacy

We do not knowingly collect or store personal information from children (visitors under the age of 18). If you believe your child has provided us with personal information, we encourage you to contact us immediately at 1 (844) 755-4059 and we will do our best to delete the data as quickly as possible.

Security

We use information about you and your Service use to verify accounts and activity, to detect, prevent, and respond to potential or actual security incidents and to monitor and protect against other malicious, deceptive, fraudulent or illegal activity, including violations of Service policies.

Business Transfers

If we or our assets are acquired, or in the unlikely event that we go out of business or enter bankruptcy, we would include user information among our assets transferred to or acquired by a third



party. You acknowledge that such transfers may occur, and that any parties who acquire us may continue to use your personal information according to this policy.

Changes to our Privacy Policy

At our discretion, we may change our privacy policy from time to time. Any changes will be reflected here, so we encourage you to visit this page regularly. Your continued use of this site after any changes to this policy will be regarded as acceptance of our practices around privacy and personal information.

If you disagree with any changes to this privacy policy, you will need to stop using the Services and deactivate your account(s), as outlined above.

Contact us

If you have any questions or comments about this Policy or the practices relating to this Site or the Intellirent Services, or you wish to verify, correct or delete any personal information we have collected, please [contact us](#). We will endeavor to respond to your inquiry or to correct, update or remove the personal information you have provided us as you indicate to the extent possible.

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